Dear Jacquie,

Thank you for taking the time to contact us. Natio is always striving to produce the very best quality products for our customers and feedback such as yours helps us in this process.

As detailed in the FAQ section of our website, Natio women’s skincare, men's skincare and eau de toilette ranges are entirely free of animal by-products and Natio is accredited by Choose Cruelty Free as seen on [www.choosecrueltyfree.org.au/list.html](http://www.choosecrueltyfree.org.au/list.html).

We recommend vegans avoid some of our lip products as they contain lanolin and beeswax and also the Lip Colour in Pretty as it contains carmine. The rest of the colour makeup range, including our Nail Polishes, are entirely free from animal by-products.

Natio’s makeup brushes are made with pony, goat or synthetic hair. We have thoroughly researched the company who provides this hair, to ensure that there is no animal cruelty involved in the trimming or upkeep of the animals.

All product ingredients lists are detailed on our website, so you can quickly see which products are vegan friendly. Simply look up the product and click the “All Ingredients” tab. Alternatively, refer to ingredients lists on product packaging and/or attached to the side of the Natio display stand at your local pharmacy or department store. *Be assured, any ingredients that you may identify as being potentially derived from both plant and animal sources, are certainly derived from plant sources.*

I trust this assists. Once again, thank you for sharing your thoughts with us and for supporting Australian made products, which are not tested on animals.

Kind regards,

**Josh Stump**

Customer Service Manager

Natio Pty Ltd

Phone: +61 3 9415 9911

Fax: +61 3 9415 9922

Website: natio.com.au

[josh@natio.com](http://www.natio.com/).au